



NEW TELEPHONE NUMBERS!

BIG NEWS! We've changed our phone system and our phone numbers. Now it should be much easier to reach us by phone.

You can still reach us toll free at **888.626.9845** or bank by touch-tone phone with Audio Teller at **202.482.1676**.

Main Office
24/7 Call Center
202.808.3600

President/CEO
Evan Clark
202.808.3633

Mortgage Department
202.808.3628

DOCFCU PHONE DIRECTORY

PRESIDENT/CEO

Evan Clark | eclark@docfcu.org **202.808.3633**

CALL CENTER / MAIN NUMBER **202.808.3600**

Lena Lane, *Call Center Supervisor* 202.808.3602
Samantha Curry, *Call Center Representative* 202.808.3607
Danielle Hawkins, *Call Center Representative* 202.808.3634

DEPOSITS, WIRES & OTHER ACCOUNT INQUIRIES

Nilda Cruz, *VP of Operations* 202.808.3618
Shirl Desormeaux, *DC Branch Manager* 202.808.3615
Jessica Watson, *Teller Supervisor* 202.808.3612
Iris Calloway, *Sr. Member Service Representative* 202.808.3610
Adriana Green, *Member Service Representative* 202.808.3613
Carmen Herrera, *Member Service Representative* 202.808.3619
Reception's Desk 202.808.3609

SILVER SPRING BRANCH **301.658.5005**

Anibal Garcia, *Manager* 301.658.7273
Arlene Reddy, *Assistant Manager* 301.658.7274
Hesper Sullivan, *Member Service Representative* 301.658.7275
Cierra Leigh, *Member Service Representative* 301.658.7276
Member Service Desk 301.658.7279

BUSINESS DEVELOPMENT

Brinkley Seward, *BD Director* 202-808-3632
Victor Salas, *BD Representative* 202-905-0814
Brenda Vaughn, *BD Representative* 202-905-0815

COLLECTIONS DEPARTMENT

Wanda Turner, *AVP Collections & Member Services* 202.808.3605
Gwen Taylor, *Collection Officer* 202.808.3606

ACCOUNTING DEPARTMENT

Chin-Ping Sun, *Controller* 202.808.3636
Ngoc Tran, *Accountant* 202.808.3599
Michelle Corum, *Accountant* 202.808.3598

ADMINISTRATION

Emilia Cabrera, *Administrative Assistant* 202-808-3604

LOAN DEPARTMENT

Jeffrey Banyas, *VP of Lending* 202.808.3621
Carina West, *AVP of Lending* 202.808.3622
Mike Bargerion, *Mortgage Loan Officer* 202.808.3628
Juanita Cates, *Sr. Visa MSR/Loan Officer* 202.808.3627
Traci Cummings, *Sr. Loan Officer* 202.808.3623
Octavia Jackson, *Sr. Loan Officer* 202.808.3624
Shavon Massey, *Sr. Loan Officer* 202.808.3625
Karen Sanders, *Loan Disbursement Officer* 202.808.3626

INFORMATION TECHNOLOGY DEPARTMENT

Massud Zahir, *IT Director* 202.808.3597
Lamar Strothers, *IT Specialist* 202.808.3629
Lisa James, *Project Manager* 202.808.3596
Carmella Smith, *Software Administrator* 202.808.3595

HUMAN RESOURCES

Reisa Jackson, *HR Manager* 202-808-3631



LIVE WELL
BELOW YOUR MEANS

NEW!

202.808.3600
888.626.9845



DEPARTMENT of COMMERCE
FEDERAL CREDIT UNION

facebook.com/DOCFCU

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1325 East West Highway, Metro II Building, Silver Spring, MD 20910

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by the NCUA.

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